



VRA Market Intelligence and Valuation Sub-Committee

Key insights summary (May 2026)

1. Market dynamics: strong demand at the top, weakness below

The used market is currently **multi-speed**:

- Strong demand persists for:
 - Clean, retail-ready vehicles
 - Sensible mileage stock
 - Well-prepared cars from trusted channels
- Weakness is evident in:
 - Higher mileage vehicles (particularly **40k+ miles, more pronounced beyond 60k**)
 - Vehicles requiring preparation or cosmetic work
 - Lower grade / poorer condition stock

Insight:

Demand is highly selective. Vehicle quality, condition and readiness for retail are now critical factors in achieving strong performance.

2. Supply pressures building beneath the surface

Strong new car volumes are generating:

- Increased part-exchange supply
- Greater levels of dealer self-supply
- Higher stock volumes within auction channels

At the same time:

- Some vehicles are becoming difficult to place
- Auction centres are under growing **storage pressure**
- Factors contributing include:
 - Unrealistic reserve pricing

- Operational delays (e.g. V5 processing)

Insight:

While headline demand remains robust, there are emerging signs of **oversupply in lower-quality stock**, creating inefficiencies and margin pressure.

3. EVs: clear shift into positive territory

Used EV performance has improved notably since late April:

- Faster days to sell
- Strengthening retail demand
- Greatest momentum in **sub-£20,000 price segments**

Notably:

- Lower-grade EVs are also seeing improved demand (contrasting with ICE trends)
- Retail demand is outpacing wholesale in some cases
- Rising fuel costs are supporting the shift

Insight:

EVs have transitioned into a **key strength segment in the used market**, particularly at accessible price points and in the 3–5 year age profile.

4. Retail vs wholesale: ongoing disconnect

Over recent months:

- Retail prices have remained relatively firm
- Wholesale (trade) values have softened
- This has created a widening margin between the two

There are early signs of correction:

- Retailers beginning to pay more for stock
- Some upward pressure returning to trade values

Insight:

The market has experienced a **temporary disconnect between retail and trade**, with indications that rebalancing is now underway.

5. Affordability now the dominant driver

Consumer behaviour is increasingly shaped by **monthly affordability**:

- Rising voluntary terminations

- Increased contract returns
- Shift toward lower-cost ownership options

Consumers are:

- Moving away from higher-cost premium products
- Prioritising value and overall cost of ownership
- Reassessing fuel and running cost comparisons

Insight:

Affordability has become the **primary driver of demand**, influencing both new and used purchase decisions.

6. Structural disruption from new entrant brands

New market entrants are having a growing impact:

- Highly competitive **new car pricing and finance offers**
- Rapid model cycles (vehicles effectively outdated within two years)
- Increasing dealer adoption and consumer acceptance

Potential implications:

- Downward pressure on used values across comparable segments
- Resetting of traditional price hierarchies
- Reduced brand loyalty
- Shorter ownership cycles (potentially 18–24 months)

Insight:

New entrants are **fundamentally reshaping the market**, challenging traditional residual value models and accelerating change in consumer behaviour.

7. Residual value uncertainty increasing

There is growing concern around:

- Future residual values, particularly for:
 - New entrant brands
 - Competing traditional models

Key risk:

- Aggressive new car pricing could **reset used value benchmarks** across multiple segments

Insight:

Residual value forecasting is becoming more complex, with **greater structural uncertainty than in previous cycles**.

8. Changing consumer behaviour and brand dynamics

Consumer attitudes are evolving:

- Buyers are increasingly **brand agnostic**
- Greater cross-shopping across segments and manufacturers
- Movement from used to new driven by competitive finance offers

Evidence suggests:

- Premium customers trading down
- Used buyers switching into new vehicles

Insight:

The market is shifting from brand-led loyalty to **value-led decision making**, accelerating competitive pressures across all segments.

9. Operational pressures in remarketing

Challenges in remarketing include:

- Lower conversion rates in some auction channels
- Rising preparation and workshop costs
- Reduced appetite for vehicles requiring additional spend

Insight:

Remarketing performance is under pressure from a combination of **cost inflation and reduced tolerance for non-retail-ready stock**.

10. Strategic risks and opportunities

Key risks:

- Residual value volatility
- Oversupply of lower-quality vehicles
- Margin pressure across the supply chain
- Disruption from new entrants and pricing models

Key opportunities:

- Increased volume flow through remarketing channels
- Strengthening EV demand
- Potential growth in total market size
- Recovery in supply after recent constraints

Overall takeaway for VRA members

The market is not weakening overall, but it is **undergoing rapid structural change**:

- Demand remains strong but **increasingly selective**
- EVs are becoming a **core growth segment**
- Affordability is reshaping behaviour across the market
- New entrants are altering **pricing dynamics, ownership cycles and residual value assumptions**

The key risk is not short-term volatility, but long-term structural change across the automotive landscape.